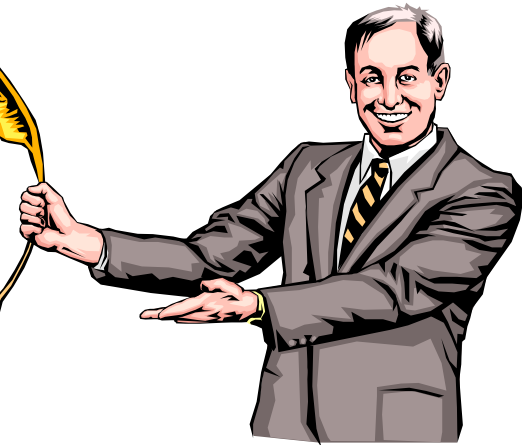


Preparing and Sustaining Teaching Assistants

It's Not TA Training

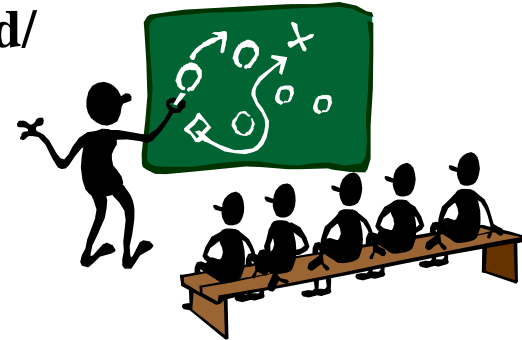


Ken Heller

University of Minnesota

<http://groups.physics.umn.edu/physed/>

**20 years of TA education at
University of Minnesota
Many, many people**



Funding from DOEd, NSF, mainly U of M

Preparing for What?



- **The TA experience plays an important part in graduate (or undergraduate) education?**
 - Learn technical communication skills (talking, listening, reading, writing) – usually small groups
 - Learn basic physics – teaching is the best way to learn
 - Learn what it takes to help others learn

Initial Conditions and Constraints

- **Who are the TAs and what can't they do?**
- **What support are we able to give TAs?**
 - Before teaching
 - While teaching
- **What do we need TAs to do?**
 - How does it match the goals, initial conditions, and constraints?



TA Inventory – Fall 02

- **Number = 79**
- **76% male 24% female**
- **90% physics 10% engineering**
- **33% first year graduate students**
- **6% undergraduates**
- **66% international 34% US**



Country	%
US	34
China	32
India	10
Russia	8
Korea	5
Germany	3
Other	8



Observation of TA in traditional discussion sections & labs

TAs are not skilled teachers

- Cannot present an extended line of thought
- Cannot get students involved in a meaningful discussion
- Do not know student difficulties



TAs do not have an expert understanding of introductory physics

- Physics errors
- Misleading physics
- Unable to unpack complex (for students) thought processes
- Idiosyncratic techniques

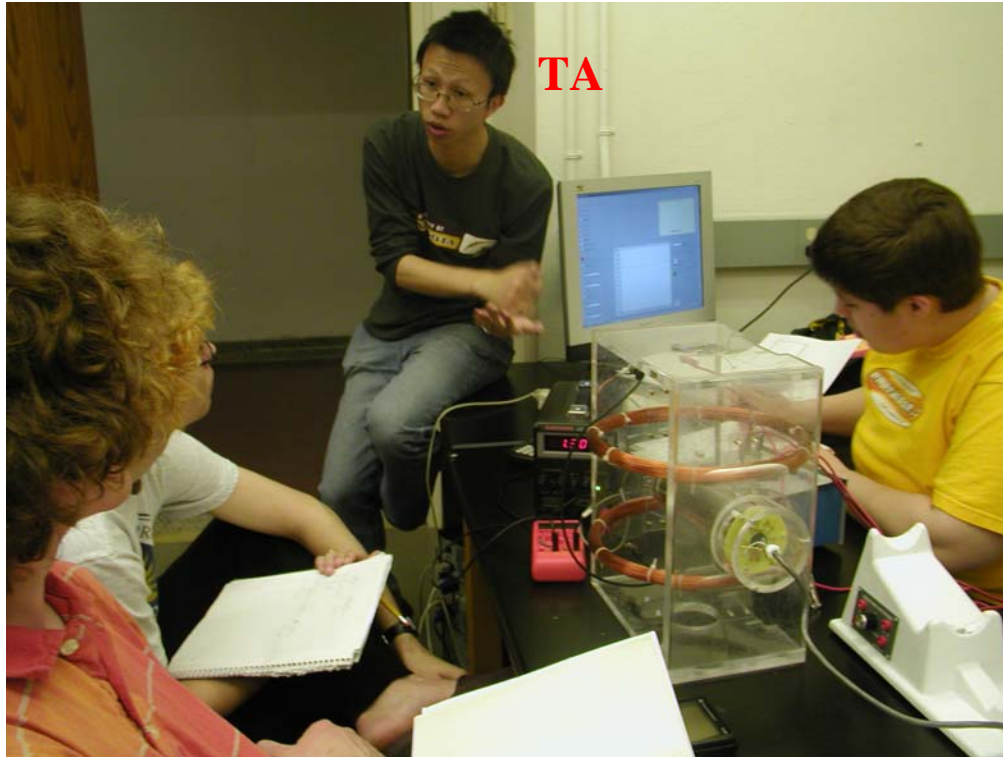


Students of the TAs are not skilled learners

- Cannot generalize from someone else's difficulty to their own.
- Want and need help tailored to their individual thought process.



TAs Can Coach Groups if they have Support

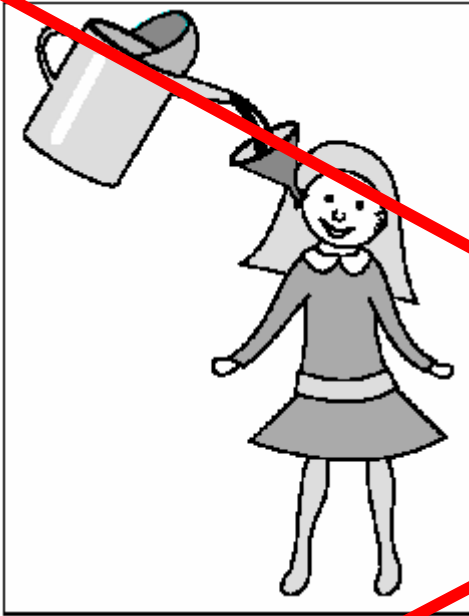


- **Average TA can coach up to 5 groups in one class.**
- **Optimal group size is 3**
 - A group of 4 works but requires more TA effort and skill
 - A group of 2 is usually not effective

A Little Learning Theory

The “Clear Explanation” Misconception

Commonly held by Faculty, TAs, Students, & Administrators



Instructor pours
knowledge into
students.



Little knowledge is
retained.

Student's Fault



Impedance mismatch
between student and
instructor.

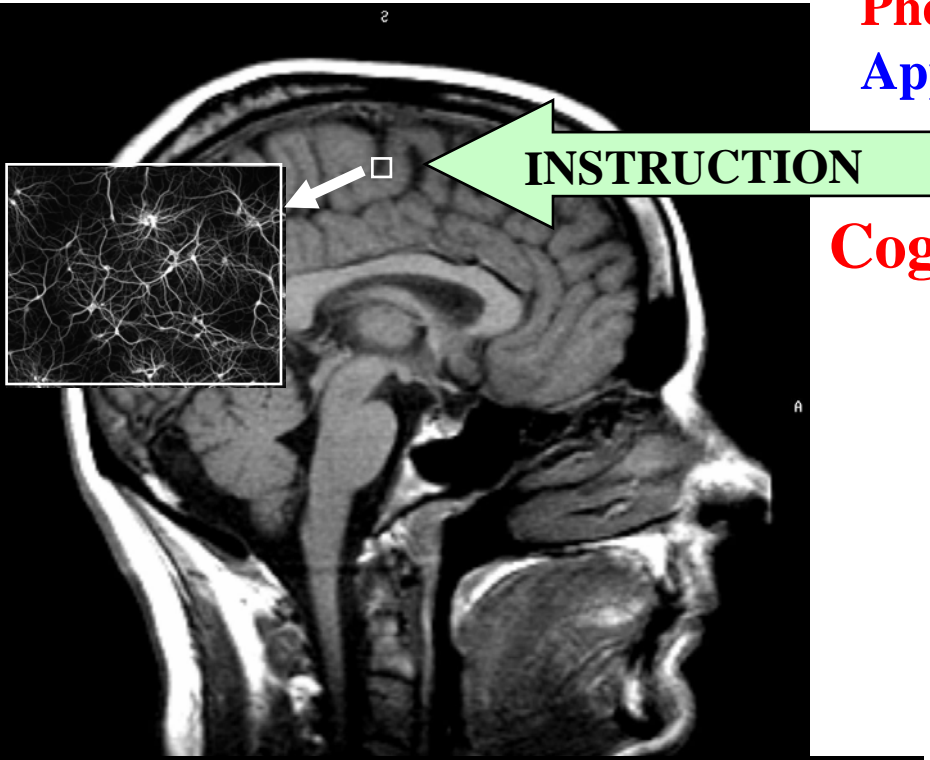
Instructor's Fault

Learning is much more complicated

Learning is a Biological Process

Phenomenological Learning Theory

Apprenticeship Works



Cognitive Apprenticeship

Learning in the environment of expert practice

- Why it is important
- How it is used
- How is it related to your existing knowledge



model



coach



fade

Neurons that fire together, wire together

Simplification of Hebbian theory:

Hebb, D (1949). *The organization of behavior*.

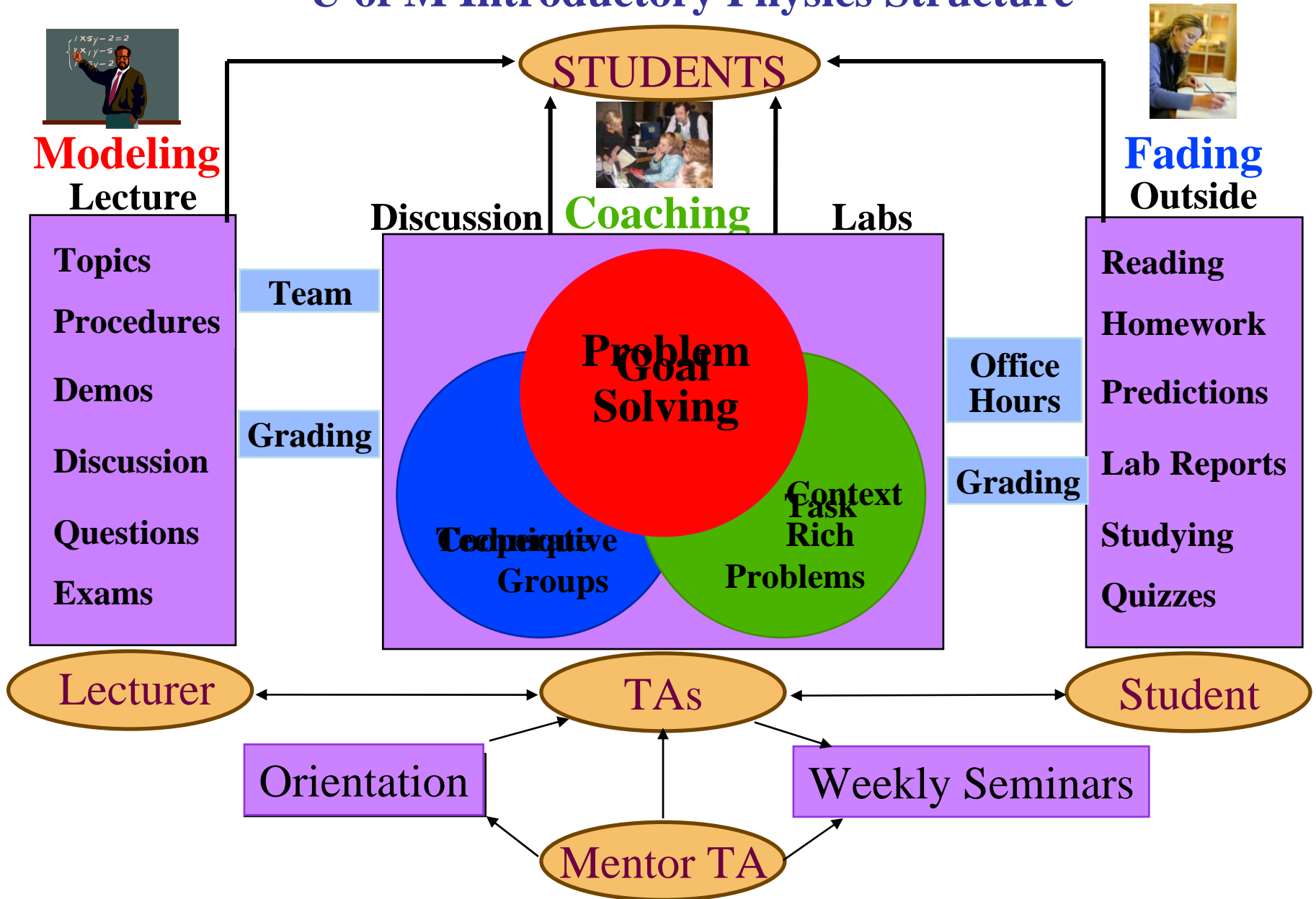
New York: Wiley.

Collins, Brown, & Newman (1990)

Brain MRI from Yale Medical School

Neuron image from Ecole Polytechnique Lausanne

U of M Introductory Physics Structure



Course Environment -- TA Success



TAs Know What's Going On:

- definite course goals that TAs know
- definite topic goals that TAs know
- TAs know all changes before students
- TAs know lecturer's view of the material

What are the pitfalls



Students Know What TAs Do is Important:

- TAs deal with the same content at the same time as the lecturer
- TAs deal with the same content in the same format as the lecturer
- references to lab and discussion section in lectures.
- lecturer knows what TAs are doing and why

Class Environment -- TA Success

Limit presentations:

- short and planned
- student - student interaction to clarify and correct
- minimize classroom management problems



Limit total number of students:

- same students in discussion section and lab with same TA



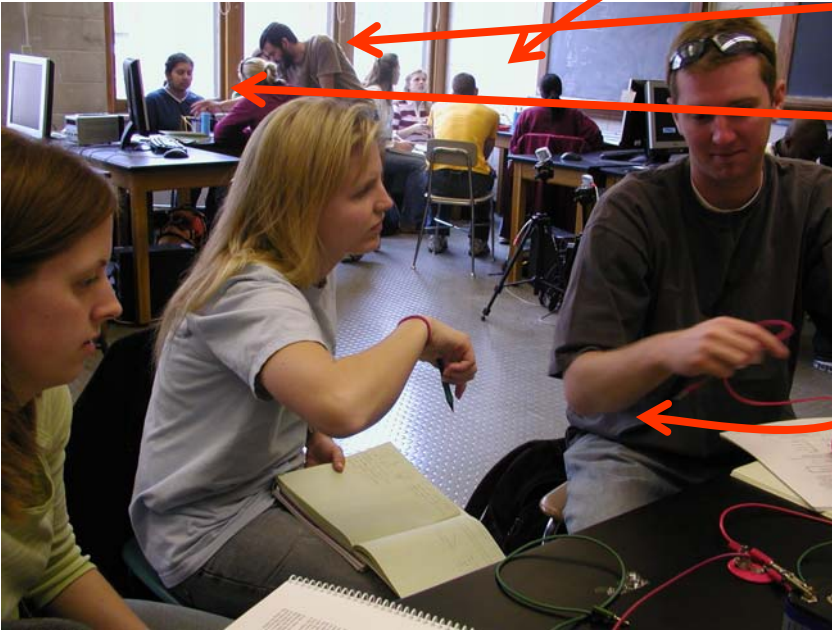
Enhance interactions with individual students

Coaching Using Cooperative Groups

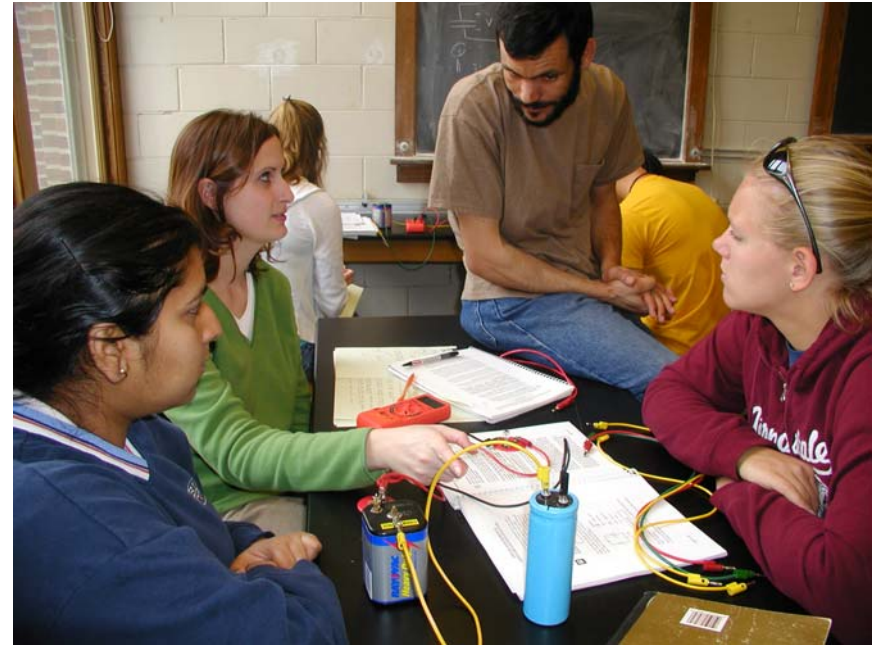
Coaching Environment

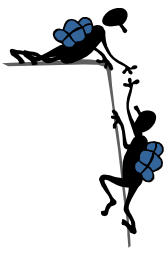
TA Coaching One Group

Groups Discussing Physics



TA Coaching a Group





TA Support

Creating a “culture of teaching”



➤ While Teaching:

Lecture section **teams meet** at least once/wk to coordinate discussion and lab work with lecture.

1 professor + 6 TAs

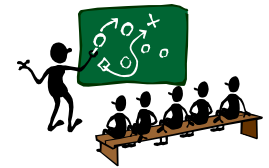


Mentor TAs observe new TAs teach and offer suggestions

New TAs meet once/wk for teaching seminar

Required – Class Credit with Grades

Led by Mentor TAs



➤ Outstanding TA Awards: ~7/yr

Nominated by students, faculty, mentor TAs

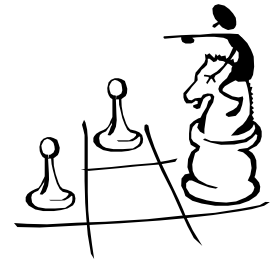


➤ Before Teaching:

Orientation course for new TAs -- 49 hours (7 days)

Support for ~40 New TAs/year (30 physics grad students)

- **7 day TA orientation before fall term (over an 10 day departmental orientation)**
 - TA duties and responsibilities
 - Course structure
 - Reasons for course structure based on learning research
 - Physics concept research
 - Expert-novice problem solving research
 - Introduction to diagnostic tools
 - Introduction to diagnosing student difficulties from written work
 - Introduction to a structured problem solving framework
 - Introduction to student lab manuals and instructor lab guides
 - Modeling of lab coaching
 - Modeling of problem solving coaching
 - Practice teaching (peer teaching)
 - Case studies in teaching difficulties (ethics, appropriate behavior, cheating)
 - Safety
 - First week's lesson plans
 - Expectations for course team meetings
- **Weekly teaching seminars while teaching during the year**
- **Mentor TA observations and feedback during the year**



New International TA Support (~15/year)

3 Week TA orientation by University Center for Teaching and Learning (CTL) before department orientation

- Orientation to U.S students
- Orientation to U.S. pedagogy
- Practice speaking with coaching
- Practice listening with coaching
- Speaking and listening test - must pass at highest level for full TA duties

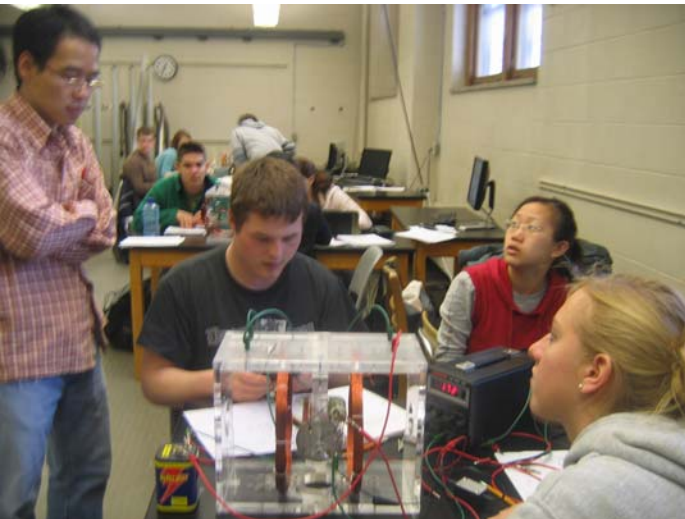
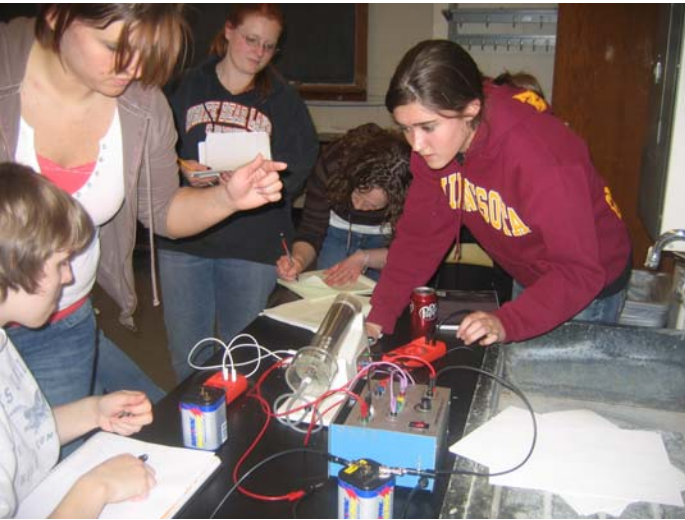


If Test not Passed at Highest Level – During Next Semester

- Work with experienced TA in one lab and discussion section.
- Meet with course team and take regular duties.
- Grade for other classes
- 3 hour/wk class by CTL
- Retake and pass speaking and learning test



2 Semesters of Teaching Seminars



**Hours
in Class**

1. Lab Preparation	12
2. Problem Solving	5
3. Grading and other Issues	<u>7</u>
	24

**Orientation + Seminars =
3 graduate physics credits**

Experienced TA Support (~30/year)

1/2 day TA orientation before fall term

- Review of TA duties and responsibilities
- Leadership and responsibility to new TAs
- Changes in course technology or procedures over the summer
- Review of student results from previous years
- Discussion of teaching difficulties from previous years
- Review of changes to student lab manuals and lab instructor guides.
- Discussion of responsibility to guide course team meeting
- Use of mentor TAs



All TA Support



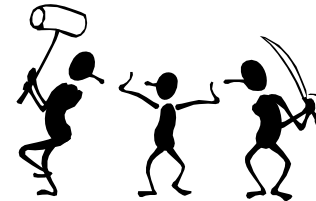
During term

- Course team meeting with lecturer **at least once per week.**

- TA handbook



- Laboratory instructor's guide

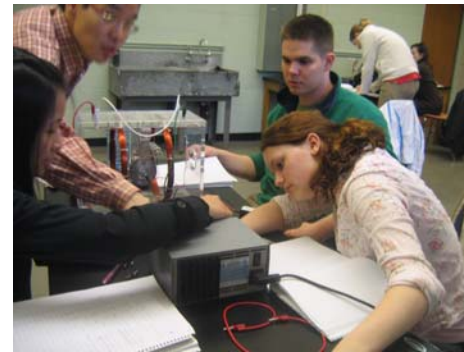
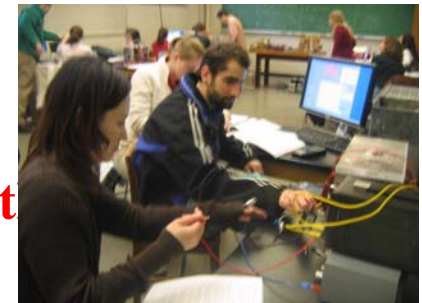


- Mentor TAs for conflict resolution



Framework That Supports Lasting Change

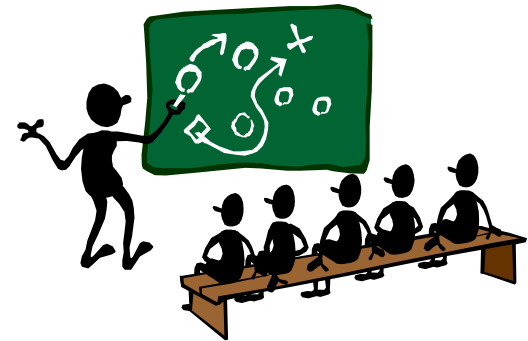
- **New TA orientation and seminars**
 - Prepared for Cooperative Group Problem Solving in discussion sections and laboratories.
 - TAs expect weekly meetings with faculty lecturer
- **Mentor TAs**
 - Available for consultation if difficulties
- **Lab equipment, lab manuals, lab instructor guides, and student problem solving guides.**
 - Modified by graduate students over summer based on feedback from faculty and TAs
 - Labs maintained by a professional laboratory technician
- **Quality Control**
 - Standard pre and post tests (ie FCI, CSEM, BEMA, ...)
- **Minimal TA Time – less than 16 hrs/wk including everyt**
- **Student Success**
 - Ability to attack complex problems
 - High pre – post test gains
 - Low drop out rate ~4%
 - Low failure rate ~1%



Faculty Autonomy and Control Supports Lasting Change

- **Each lecturer has own TAs**

- All TAs have only sections for a single lecturer.
- Lecturer communicates to TAs the emphasis of the class.
- Weekly meetings with TAs to decide
 - laboratory problems
 - discussion section problems
 - textbook reading quiz
 - grading policy.



- **Course emphasis determined by each lecturer**

- Pacing must be common for all multi-lecture courses to match labs.
- Lecturers must cover agreed upon material for common final exam.

Course will not function optimally unless:

Lectures in multi-lecture courses communicate with each other.

Lecturers communicate with their TAs.

Persistent Systematic Change Depends on the TAs

- **TAs are the primary Coaches**
 - Department determines the TA preparation
 - Department supports the mentor TAs
 - TAs can successfully conduct Cooperative Problem Solving Sessions
- **Faculty Value Prepared TAs**
 - Students do not complain about TAs (usually)
 - TAs know what to do with minimal faculty guidance
- **The Cooperative Problem Solving pedagogy fails gracefully**
 - Faculty and TAs do not have to follow the best practice.
- **A support structure for TAs exists**
 - Director of Graduate Studies with mentor TAs
- **A quality control procedure exists**
- **There is a mechanism for individual faculty modifications**
- **It is reasonably successful**
 - Few student complaints
 - Reasonable student success as determined by faculty
 - Good student achievement

What We've Learned About TA Orientation



Teach Orientation using the **same techniques** as you expect your students to use.

Integrate learning theory with **what TAs will be doing** (e.g., teaching labs, tutoring, etc.).

Have **experienced TAs teach most of the class**, particularly modeling how to teach and supervising peer teaching.

Use real examples of students' work and real case studies.

Grade everything you want the TAs to do -- if you don't grade it, they won't do it.

TA positions in Other Classes

15 Experienced TAs

Discussion sections using cooperative group problem solving

- Junior level - Analytical Mechanics, Electromagnetism
- Senior level - Quantum Mechanics
- Graduate level - Quantum Mechanics

Laboratories

- Conceptual physics – Energy and the Environment
- Introductory honors physics
- Sophomore level modern physics
- Junior level experimental methods

Studio

- Physics for future elementary school teacher (PET pedagogy)

Mentor TAs

Additional Teaching Preparation for Future Faculty

- **TA an advanced class**
- **Apprentice with a professor – usually in a summer class (unpaid)**
 - **Work with professor to organize course**
 - **Observe professor lecture and organize course**
 - **Help professor organize course**
 - **Observe professor lecture and discuss**
 - **Give set of lectures with feedback from professor**
- **Teach a course in a local college (paid by that college)**
 - **Support from that college's faculty**
- **University Preparing Future Faculty Course**

The End

**Please visit our website
for more information:**



<http://groups.physics.umn.edu/physed/>